

Ubiquiti Privacy Policy

Thank you for your interest in Ubiquiti Inc. (“Ubiquiti”), our products and services (“Products”), and our website located at www.ubiquiti.com and www.ubiquiti.net (“Website”). We provide this privacy policy as information on our practices with respect to our collection and use of personally identifiable information about users of our Products and visitors to our Website. Most of our Website can be used without giving any information. However, sometimes we need further information to provide requested services.

What we collect: Information that personally identifies you (personal information) or allows us to contact you will be requested explicitly. Generally, this information is gathered when requesting a service such as Product update or a Product data collection request, ordering newsletters, joining limited-access areas, signing up for an event or training, or when purchasing and/or registering Products. Personal information collected is often limited to email address, language and country or location, but may include other information when needed to provide a requested service.

Ubiquiti also collects certain information about the computer hardware and software our Products run on and the usage of our Products. This information may include: the IP address, browser type, operating system, and Product activities and run times. This information is used for the operation of our Products, to maintain quality of our Products, and to provide general statistics regarding use of our Products.

The only personally identifiable information that we collect is that which is voluntarily submitted to us through an email or other form of correspondence, or by an explicit request from us. If you do not choose to send us any correspondence or do not agree to any data collection requests, then no personally identifiable information will be collected. Other information that we may collect, such as Product data collection requests, does not enable us to identify individuals.

Information provided to Ubiquiti is not used for unsolicited marketing, nor is it shared with any other organization.

Use of Personal Information: Ubiquiti uses personal information to respond to correspondence, for contact when reasonably necessary and to administer the Website.

Disclosure: Ubiquiti may use third-party vendors (e.g., data storage and processing facilities) to assist Ubiquiti in administering the Website or providing our Products. Ubiquiti may disclose personal information as necessary to comply with the law, regulation or other governmental authority.

Links: For convenience, we may provide links to certain third-party websites and references to certain third-parties’ products and services. These links and references do not imply any sort of endorsement by the linked entity of Ubiquiti or Ubiquiti’s products or services, or vice versa. Note that the third-party’s privacy policy, and not Ubiquiti’s, will govern your activities and any information you disclose when interacting with the third-party.

Security: Ubiquiti employs procedural and technological measures, consistent with the demands of customer service, reasonably designed to protect personal information from loss or unauthorized access, disclosure, alteration or destruction.

Updating Personal Information: Updates to personal information may be sent to Ubiquiti by email, and Ubiquiti can be contacted by phone at our main offices.

Policy Changes: Ubiquiti reserves the right to change this privacy policy, and will post any revisions on the Website.